



## CenturyLink (Formally Level 3) Poplar Exit Project

### Client

CenturyLink

### Framework & Location

Docklands, London

### Duration

Start: 2001

Completion: On-going

### Infrastructure Requirement

### Scope of Works

- 3<sup>rd</sup> Party Interface Management
- Mapping of existing joints, cable routing and existing infrastructure
- Installation of duct, new chambers, blockage clearances and reinstatement
- 24 hour call-out service

## FRAMEWORK OVERVIEW

Instalcom Ltd were tasked as part of our Fibre Framework Agreement to relocate one of their key node sites in the Docklands. The existing node site was being moved to allow the location to be redeveloped. The work involved the diverting of 30 fibre optical cables that were situated within the boundaries of the development site, 24 additional new joints had to be created at new locations. Work was undertaken over a period of 4 months including weekend outages. The project was delivered on time and within budget. Customers did not experience any disruption to their services outside of the agreed outage windows.

## DELIVERY & INNOVATION

- Instalcom responsible for Planning, Design and Project Management
- Instalcom developed civils design in collaboration with Century Link
- Traffic Management (specialist 3<sup>rd</sup> Party TM, TTRO'S and road closures with diversions) and 3<sup>rd</sup> Party Interface Management
- Instalcom carried out cabling both internal and external, subducting and Maxcell installation.
- Proven delivery of high quality service and completion of multiple projects safely, on time, and to budget within densely populated urban locations
- Survey and Reporting with recommendations
- Splicing, terminating and testing of fibre optical cables and ISP Support

## KEY CHALLENGES

- Tight design Schedule
- High resource requirements
- Extensive client design variations
- New two-way duct installed within carriageway across 6 lanes on A13 in Docklands area.
- Limehouse Link Tunnel Closure was also required.
- Hertsmere Road Crossing with TTRO required involving extensive collaborative working with local authorities and local residents.



# POPLAR EXIT PROJECT

Instalcom Ltd

## FRAMEWORK KPIs

- Year-on-year achieve ZERO harm
- Regulatory & legislation compliance with no Environmental incidents
- Full compliance with Technical Specifications and high quality engineering
- Compliance with project programme milestone dates
- Proactive communications with stakeholders and third parties resulting in positive interactions and outcomes
- Exceeded Customer Care expectations
- Successful brand promotion of CenturyLink
- Common protocols embraced leading to enhanced Instalcom / CenturyLink



## CONTACT US

Want to know more about the Instalcom infrastructure service offering in the following sectors:-

- Power
- Water
- Telecoms
- Rail
- Gas
- Multi-Utilities
- Trenchless Installations

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